

Dear Dog Lover,

Thank you for your recent inquiry about our Lone Wolf Enrichment Daycare Program. La-De-Da Pet Spa is committed to providing a safe, fun and stimulating environment for your pet. We understand that not all dogs enjoy group play and socialization. We have created a program to fit their needs and stimulate and entertain them in a safe and rewarding manner, your pet will not be crated, but instead, will get one on one time with our daycare staff and enjoy a suite with a TV and cot while enjoying supervised individual activities and games both indoors and not doors, weather permitting.

Enclosed, you will find information and forms you need to register your pet for our services. The daily rate is \$50, however we do offer package pricing as well.

To enroll, please call us for availability and if we are able to accept your pet into the program, complete the forms via email or bring them with you to La-De-Da Pet Spa, 2799 Southwestern Blvd., Orchard Park, New York 14127, along with proof of vaccinations prior to their first day.

Once we receive your enrollment form and proof of vaccinations, we will schedule a start date for your pet. The first day will be an assessment to see if they are a good fit for the program and will enjoy this type of setting. Once they are accepted in the program, we will require you to schedule at least 1 day per week, occurring on the same day of the week. Ex: Every Tuesday. The hours for this program are Tuesday, Wednesday, Thursday and Friday from 7am until 6pm. Please keep in mind we have regular daycare during these hours as well, so if your dog has behavioral or aggression towards other dogs, please check the lobby prior to bringing them in. We want to keep everyone safe.

If you have any questions, please feel free to contact us at 716-677-0000 or we encourage you to schedule a tour of our facility. We are opened Tuesday through Friday from 7am to 6pm and Saturdays 8am to 3pm. We look forward to meeting you and your pet. We accept cash, debit or credit card (Master Card, VISA or Discover) for payment.

Warm regards,

La-De-Da Pet Spa

# Our Policies help ensure the health, safety, and comfort of your pet.

# Age

All dogs must be at least 16 weeks of age or older, having their third set of Distemper/Parvo(DHLPP) vaccines along with Bordetella, and Rabies.

#### Vaccines

Current vaccinations are required for attending and must include the following: DHLPP, Rabies, and Bordetella. All pets must be treated for flea and tick prevention. These vaccinations must be administered at least 7 days prior to attending.

### Health

All dogs must be in good health and been treated for flea and ticks. Owners will certify their dog(s) are in good health. have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any conditions which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

#### **Behavior**

All dogs must be non-aggressive towards people. Owners will certify their dogs have not harmed or shown any aggressive or threatening behavior towards any person. **Please remember:** your pet will be spending time with our staff. We want to keep everyone safe, so we are unable to accept dogs with people aggression.

### Reservations

Reservations are required. Cancellations with less than 24 hours notice will be charged \$30.00 fee if appointment can not be refilled. Dogs in the program are required to attend at least 1 day per week.

# Days & Hours

- Tuesday Friday: 7am to 6pm
- Staff goes off duty at 6pm. There is a \$1 per minute charge for any pet left after 6pm.

Please complete and email this form for each pet to info@ladedapetspa.com prior to assessment so we can properly prepare your pet's visit in advance.

Owners Name(s)	Owners Phone	
Owners Email	Pets Name	
Breed Age	Color Male/Female	
Spayed/Neutered Y / N Age when done		
Has your dog ever attended daycare? Y / N	If yes, where?	
Has your dog ever been asked to leave a previous da	y care? Y / N	
If yes, why?		
Date acquired dog:		
Is dog If adopted, please tell us what you know of yo	our dog's past history?	
Does your dog like children? Y / N		
How does your dog behave around children?		
Are there other animals in your household? Y /	Ν	
If yes, please list type, sex and age of each:		
	imals?	
Health/Grooming Does your dog have a problem with fleas? Allergies?		
Does your dog have any health or mobility issues? Y	/ N	
If yes, what restrictions need to be placed on your de	og's activities or movements?	
Does your dog have any sensitive areas on his/her b	ody?	
Does your dog act afraid of any specific items or nois	ses?Y/N	
If yes, please explain:		
How does your dog react to strangers coming into your home or yard?		

Are there any kinds of peop	le your dog automatically fears or dislikes?
Are there any kinds of dogs	your dog automatically fears or dislikes?
Has your dog ever:	
Growled at someone? Y /	N If yes, what were the circumstances:
Bitten at someone? Y / N	If yes, what were the circumstances:
Does your dog have any pro	blems in any of the following areas: (if yes, please explain)
Mouthiness:	Housetraining:
Barking:	Digging:
Jumping:	Other:
Does your dog have issue w	ith anyone taking his/her food or toys away from him/her? Y / N
If yes, what were the circun	nstances:
Does your dog play with an	/ toys or games? Y / N
If yes, what kind of toys or a	ames does your dog enjoy?
	ingested anything they should not have (toys, clothing, rocks, etc)? d they need surgery?
Has your dog ever had any	ormal obedience training? Y / N
If yes, when?	Where?
What commands does your	dog know?
Anything else we should kn	ow about your dog which you feel might be helpful:

How did you hear about the Lone Wolf Enrichment Daycare Program?